

TONBRIDGE & MALLING BOROUGH COUNCIL

JOINT TRANSPORTATION BOARD

18 June 2009

Report of the Interim Director of Kent Highway Services

Part 1- Public

Matters For Information

1 PARISH PORTAL UPDATE

1.1 Introduction

1.1.1 **Annex 1** contains a communication sent to Parish Councils on 24 April 2009 regarding the launch of Kent Highway Services Parish Portal on 5 May 2009.

1.1.2 A further communication was sent to the Parish Councils across the County from the Community Liaison Officers in mid May. Parishes were invited to contact their respective Liaison Officer by the end of May to express their interest in being able to access the Portal so that login information could be relayed and training sessions arranged.

1.2 Current status

1.2.1 At the time of writing there have been very few expressions of interest but it is hoped that this will improve before the month end. Liaison Officers will contact their Parish colleagues to remind them of the need to register their wish to gain access.

1.2.2 The second phase of the Portal will be available by the end of June and will provide access to the on-line reporting tools as well as the ability to view faults and enquiries on Kent View maps. It will also be the intention to include defects identified by our Highways Inspectors on these maps. Additional training will be arranged for Parish representatives and it is envisaged that the full system will be available for use in July.

1.2.3 Whilst access to the Portal is only being made available to Parishes at this point in time, Kent Highway Services is aware of the desire for Members in non Parished areas to have the same accessibility. Both County and District Member access will be considered once the system has been fully introduced and operational. In the meantime, it is important to note that in areas such as Tonbridge, the Liaison Officers continue to be available if advice is sought or updates are required on outstanding issues.

1.3 Legal Implications

1.3.1 Not applicable

1.4 Financial and Value for Money Considerations

1.4.1 Not applicable

1.5 Risk Assessment

1.5.1 Not applicable

Background papers:

Nil

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